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1. Introduction

Reseller Guide for Trax Backend

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7. Order more units or contact support through the respective tabs. Error! Bookmark not defined.



1. Introduction

Trax backend provides resellers to manage customers and their devices. It allows you to add, edit or create reports for devices. It's a tool that gives resellers complete access to their customers devices and gives access to their database. The system also allows you contact support as well as order additional units

2. Gain access to the system

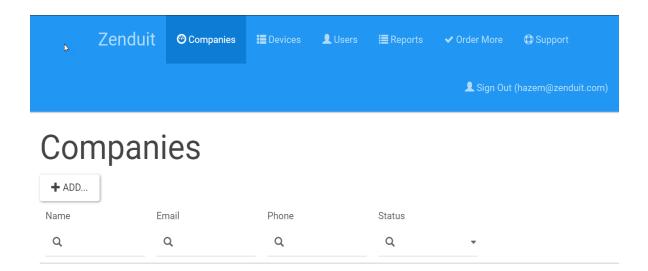
Once you are added into the system you will have access the Trax backend.

URL: https://trax.zenduit.com:4431/login.html

- Username: Your Email.
- Password: An email will be sent to you with the password and you will be able to change it.



3. Setup your clients login details



- Step 1: Click on the companies tab
- Step 2: Click on ADD
- Step 3: Fill in the information as requested. Click on the Geotab Enabled if the customer has geotab devices
 - Geotab server is always my.geotab.com)

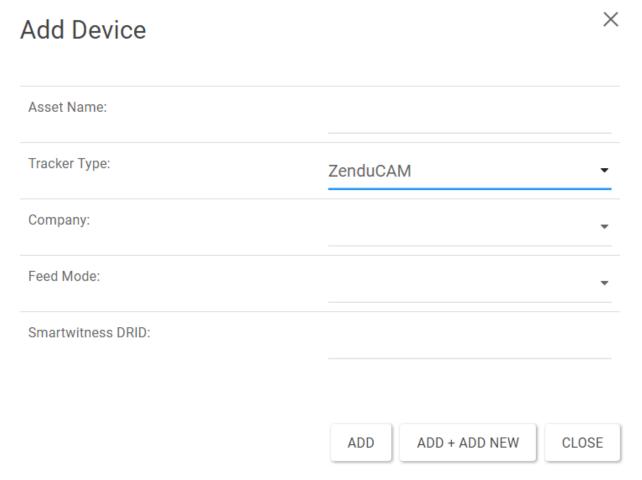




X Add Company Company Name: Email: Phone: Create Admin user for this email Geotab Enabled Geotab Database: Geotab Server: Geotab Username: Geotab Password:



- 4. Add your users' devices.
 - Step 1 :Click on Devices
 - Step 2 : Click Add or Import
 - o import feature allows you to input multiple devices at once



- Step 3: Fill in the device information
 - Tracker type = zenducam for camera devices
 - Tracker type = mobile trax for phone tracking.
 - Tracker type = XTs.. for solar tracking devices
 - Feed mode = database if client only has cameras
 - Feed mode = geotab if client has cameras and geotab
- Step 4 : Assign the client to the device



5. Add users for each client

Step 1: Click on the Users tab

Step 2 : Click on Add

Step 3 : Fill in the info required and assign the user to the respective company/client

User		×
Username:		
Password:		
Company:		*
FirstName:		
LastName:		
Phone:		
Security:	User	▼
Mandown DriverId:		
Measurement:	Metric	•
Driver:		
Send User Login Email:		

Step 4: Check the send user login email box to notify and send the user an email with all the details.



6. Create reports for devices, audit, maps

Step 1: Click on the Reports tab Step 2: choose the tab required

Step 3: click excel to produce report

This will help you even produce billing reports as well

7. Order more units or contact support through the respective tabs.



8. How to Add the ZenduCam add in to The my.geotab.com platform

```
Go to Administration--->System--->System Settings---> Add ins--->New
Add-In
Copy this script in
     "name": "ZenduCAM",
     "supportEmail": "support@zenduit.com",
     "version": "1.0",
     "items": [
           {
                "url": "https://trax.zenduit.com/trax.html",
                 "path": "ZenduCAM",
                 "icon":
"https://drive.google.com/uc?export=view&id=0B7wozTB4o7sGY0pGYnI4d
WJSUDQ",
                 "menuName": {
                      "en": "ZenduCAM"
                 }
           }
     ],
     "isSigned": false
}
Press OK,
Allow Unassigned Add-in should be ON
then save and refresh your browser.
```