

Reseller Guide for Trax Backend

1. Introduction	1
2. Gain access to the system	1
3. Setup your clients login details	2
4. Add your users' devices.	4
5. Add users for each client	5
6. Create reports for devices, audit, maps	6
7. Order more units or contact support through the respective tabs.	Error! Bookmark not defined.

1. Introduction

Trax backend provides resellers to manage customers and their devices. It allows you to add, edit or create reports for devices. It's a tool that gives resellers complete access to their customers devices and gives access to their database. The system also allows you contact support as well as order additional units

2. Gain access to the system

Once you are added into the system you will have access the Trax backend.

URL: <https://trax.zenduit.com:4431/login.html>

- Username: Your Email.
- Password: An email will be sent to you with the password and you will be able to change it.

3. Setup your clients login details

The screenshot shows the Zenduit web application interface. At the top is a blue navigation bar with the 'Zenduit' logo and several menu items: 'Companies' (highlighted), 'Devices', 'Users', 'Reports', 'Order More', and 'Support'. On the right side of the bar, there is a 'Sign Out (hazem@zenduit.com)' link. Below the navigation bar, the main heading 'Companies' is displayed. Underneath the heading is a '+ ADD...' button. Below the button is a table with four columns: 'Name', 'Email', 'Phone', and 'Status'. Each column has a search icon (magnifying glass) below its header. The table is currently empty.

Name	Email	Phone	Status
Q	Q	Q	Q

- Step 1: Click on the companies tab
- Step 2: Click on ADD
- Step 3: Fill in the information as requested. Click on the Geotab Enabled if the customer has geotab devices
 - Geotab server is always my.geotab.com)

Add Company



Company Name:

Email:

Phone:



Create Admin user for this email



Geotab Enabled

Geotab Database:

Geotab Server:

Geotab Username:

Geotab Password:

4. Add your users' devices.

- Step 1 :Click on Devices
- Step 2 : Click Add or Import
 - import feature allows you to input multiple devices at once

Add Device



Asset Name:	<input type="text"/>
Tracker Type:	<div>ZenduCAM</div> <div>▼</div>
Company:	<div></div> <div>▼</div>
Feed Mode:	<div></div> <div>▼</div>
Smartwitness DRID:	<input type="text"/>

ADD
ADD + ADD NEW
CLOSE

- Step 3: Fill in the device information
 - Tracker type = zenducam for camera devices
 - Tracker type = mobile trax for phone tracking.
 - Tracker type = XTs.. for solar tracking devices
 - Feed mode = database if client only has cameras
 - Feed mode = geotab if client has cameras and geotab
- Step 4 : Assign the client to the device

5. Add users for each client

Step 1: Click on the Users tab

Step 2 : Click on Add

Step 3 : Fill in the info required and assign the user to the respective company/client

User ×

Username:

Password:

Company:

FirstName:

LastName:

Phone:

Security:

User

Mandown DriverId:

Measurement:

Metric

Driver:

☐

Send User Login Email:

☐

Step 4 : Check the send user login email box to notify and send the user an email with all the details.

6. Create reports for devices, audit, maps

Step 1: Click on the Reports tab

Step 2: choose the tab required

Step 3 : click excel to produce report

This will help you even produce billing reports as well

7. Order more units or contact support through the respective tabs.

8.How to Add the ZenduCam add in to The my.geotab.com platform

Go to Administration--->System--->System Settings---> Add ins--->New Add-In

Copy this script in

```
{
  "name": "ZenduCAM",
  "supportEmail": "support@zenduit.com",
  "version": "1.0",
  "items": [
    {
      "url": "https://trax.zenduit.com/trax.html",
      "path": "ZenduCAM",
      "icon":
"https://drive.google.com/uc?export=view&id=0B7wozTB4o7sGY0pGYnl4dWJSUDQ",
      "menuName": {
        "en": "ZenduCAM"
      }
    }
  ],
  "isSigned": false
}
```

Press OK,

Allow Unassigned Add-in should be ON

then save and refresh your browser.